

Don't panic if you got a July statement that shows a significant drop in value. Mackenzie did a major merger of many funds at the end of July. It took several days until the correct value of many of the Mackenzie funds we use was fed into our system from Mackenzie. Unfortunately the July statements were produced using the incorrect July 31 data. (Statements are only produced in July for those who had transactions in the month, other than regular withdrawals or contributions. So most people don't even get a statement in August for July month-end.) July was actually a strong month for every portfolio we've seen. It's only the Mackenzie problem that messed up the account values on July Statements. If you want to know where your total portfolio really stands, we encourage you to login online (now that the values have been corrected), or call our office and one of our assistants will be glad to provide you with the current balance. So sorry for the confusion.

On the positive side, Manulife statements from Head Office have been redesigned. Your Sept statement (arriving in October) should be the new improved format.

I will be taking much of the rest of August off. Jordan and Sarah will still be available for planning or investment help. Trevor and Alisha, our administrative assistants, can help you with things like statements, paperwork, tax slips, setting up online viewing, and appointments. We continue to offer Zoom appointments or conference calls for all clients, and in-person appointments for those who are double vaccinated (like we are).



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